



## Nondiscrimination Notice

MD2U complies with applicable Federal civil rights laws and does not discriminate, exclude people, or treat them differently because of race, color, national origin, age, disability, or sex.

MD2U provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in various formats including, but not limited to, large print documents.
- Free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.
- You may request these services by contacting MD2U:

Main Scheduling Line: **1-866-460-3567, ext. 2**  
120 Whittington Pkwy, Louisville, KY 40222

If you believe that MD2U has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

MD2U Compliance Coordinator

120 Whittington Pkwy, Suite 100, Louisville, KY 40222

Hotline at **1-844-410-0088**

Website: [www.lighthouse-services.com/MD2U](http://www.lighthouse-services.com/MD2U)

E-mail: [reports@lighthouse-services.com](mailto:reports@lighthouse-services.com) (must identify company as MD2U in the report)

Fax: (215) 689-3885 (must identify company as MD2U in the report).

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, MD2U's Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



**SPANISH.** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-866-460-3567**.

**CHINESE.** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-866-460-3567**。

**GERMAN.** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-866-460-3567**.

**PENNSYLVANIA DUTCH.** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-460-3567.

**BURMESE.**

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ အခမဲ့၊ သင့်အတွက်

စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-866-460-3567

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-866-460-3567

**ARABIC.**

**KOREAN.** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

1-866-460-3567 번으로 전화해 주십시오.

**VIETNAMESE.** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-460-3567.

**FRENCH.** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-866-460-3567**.

**JAPANESE.** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-866-460-3567 まで、お電話にてご連絡ください。

**DUTCH.** AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-866-460-3567.

**TAGALOG.** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-460-3567.

**RUSSIAN.** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-460-3567.

**PUNJABI.** ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-866-460-3567 'ਤੇ ਕਾਲ ਕਰੋ।

**HINDI.** ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-866-460-3567 पर कॉल करें।

**SERBO-CROATIAN.** OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-866-460-3567.

**NEPALI.** ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-866-460-3567.

**CUSHITE (OROMO).** XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-866-460-3567.

**BANTU.** ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-866-460-3567.

**HMONG.** LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-866-460-3567.

**GUJARATI.** સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-866-460-3567.

**CAMBODIAN.** ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្អិត គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-866-460-3567.

**LAOTIAN.** ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-866-460-3567.